

# The Analytics of Clouds and Big Data Computing

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**Abstract:** Knowledge Discovery in Data (KDD) aims to extract non obvious information using careful and detailed analysis and interpretation. Analytics comprises techniques of KDD, data mining, text mining, statistical and quantitative analysis, explanatory and predictive models, and advanced and interactive visualization to drive decisions and actions. Cloud computing is a versatile technology that can support a wide range of applications. The implementation of data mining techniques based on Cloud computing will allow the users to retrieve meaningful information from virtually integrated data warehouse which can reduce the costs of infrastructure and storage. Data Mining can retrieve the useful and potential information from the cloud. Big Data is usually defined by three characteristics called 3Vs (Volume, Velocity and Variety). It refers to data that are too large, dynamic and complex. In this context, data are difficult to capture, store, manage, and analyze using traditional data management tools. This paper surveys approaches, environments, and technologies on areas that are key to Big Data analytics capabilities and discusses how they help building analytics solutions for Clouds.

**Keywords:** Data Mining, Data Management, Cloud Computing, Big Data.

## I. Introduction

Data mining, the extraction of hidden predictive information from large databases, is a powerful new technology with great potential to help companies focus on the most important information in their data warehouses. Data mining tools predict future trends and behaviour, allowing businesses to make proactive, knowledge-driven decisions. The automated, prospective analyses offered by data mining move beyond the analyses of past events provided by retrospective tools typical of decision support systems. Today, one of the biggest challenges that institutions/organizations face is the explosive growth of data and to use this data to improve the quality of managerial decisions. Many institutions/organizations have their own network existing within their own locations. These networks can be expanded to enhance the access to their information resources using Data Mining and Cloud Computing technology [1].

Knowledge discovery in databases (KDD), often called data mining, aims at the discovery of useful information from large collections of data [1].

The core functionalities of data mining are applying various methods and algorithms in order to discover and extract patterns of stored data [2]. The field of data mining has been prospered and posed into new areas of human life with various integrations and advancements in the fields of Statistics, Databases, Machine Learning, Pattern Reorganization, Artificial Intelligence and Computation capabilities etc. The various application areas of data mining are Life Sciences (LS), Customer Relationship Management (CRM), Web Applications, Manufacturing, Competitive Intelligence, Teaching Support, Climate modeling, Astronomy, and Behavioural Ecology etc.

## A. Data Mining Parameters

- Association - Looking for patterns where one event is connected to another event.
- Sequence or path analysis - Looking for patterns where one event leads to another later event
- Classification - Looking for new patterns
- Clustering - Finding and visually documenting groups of facts not previously known
- Forecasting - Discovering patterns in data that can lead to reasonable predictions about the future. This area of data mining is known as predictive analytics.

## II. What Is Cloud Computing

Cloud computing is a general term for anything that involves delivering hosted services over the Internet. These services are broadly divided into three categories: Infrastructure-as-a-Service (IaaS), Platform-as-a-Service (PaaS) and Software-as-a-Service (SaaS). The name cloud computing was inspired by the cloud symbol that's often used to represent the Internet in flowcharts and diagrams. The term "cloud" is used as a metaphor for the Internet, based on the cloud drawing used in the past to represent the telephone network. The actual term "cloud" borrows from telephony in that telecommunications companies, who until the 1990s offered primarily dedicated point-to-point data circuits, began offering Virtual Private Network (VPN) services

with comparable quality of service but at a much lower cost.

Cloud computing is becoming one of the next industry buzzwords. It joins the ranks of terms including: grid computing, utility computing, virtualization, clering, etc. Cloud computing overlaps some of the concepts of distributed, grid and utility computing, however it does have its own meaning if contextually used correctly. The conceptual overlap is partly due to technology changes, usages and implementations over the years. The cloud is a virtualization of resources that maintains and manages itself. Cloud computing really is accessing resources and services needed to perform functions with dynamically changing needs. An application or service developer requests access from the cloud rather than a specific endpoint or named resource.

#### A. Cloud Services

There are three types of cloud services infrastructure as a Service, platform as a Service, Software as a Service. In which SaaS is king of all the services.

#### B. IaaS

Delivers computer infrastructure as a utility service, typically in a virtualized environment. Provides enormous potential for extensibility and scale. Major players in this field are Amazon's EC2, Google App Engine etc.

#### C. PaaS

It provides a platform or solution stack on a cloud infrastructure. Sits on a top of the IaaS architecture and integrates with development and middleware capabilities as well as database, messaging and queuing functions. Examples are Force.com offered by Salesforce.com

#### D. SaaS

It provides the application over the Internet or Intranet via a cloud Infrastructure. Built on underlying IaaS and PaaS Layer. Examples are the electronic mails that we are using today.

### III. Data Management

The common phases of a traditional analytics workflow for Big Data shown below in the figure 1. Data from various sources, including databases, streams, marts, and data warehouses, are used to build models. The large volume and different types of the data can demand pre-processing tasks for integrating the data, cleaning it, and filtering it. The prepared data is used to train a model and to estimate its parameters.

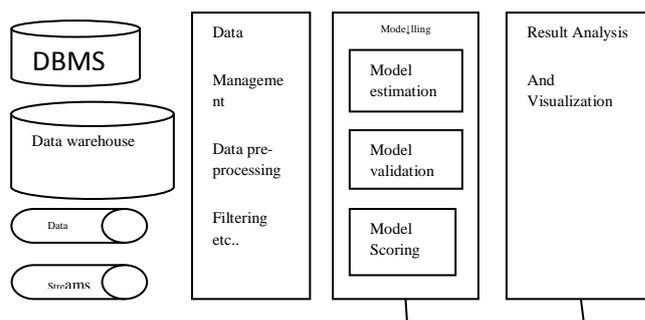


Fig.1. Overview of the analytics workflow for big data.

Analytics solutions can be classified as descriptive, predictive, or prescriptive. Descriptive analytics uses historical data to identify patterns and create management reports, it is concerned with modeling past behaviour. Predictive analytics attempts to predict the future by analyzing current and historical data. Prescriptive solutions assist analysts in decisions by determining actions and assessing their impact regarding business objectives, requirements, and constraints[3].

Performing analytics on large volumes of data requires efficient methods to store, filter, transform, and retrieve the data. Some of the challenges of deploying data management solutions on Cloud environments have been known for some time [14, 15,16], and solutions to perform analytics on the Cloud face similar challenges. Cloud analytics solutions need to consider the multiple Cloud deployment models adopted by enterprises, where Clouds can be for instance. Private deployed on a private network, managed by the organization itself or by a third party. A private Cloud is suitable for businesses that require the highest level of control of security and data privacy. In such conditions, this type of Cloud infrastructure can be used to share the services and data more efficiently across the different departments of a large enterprise.

Public Cloud offers high efficiency and shared resources with low cost. The analytics services and data management are handled by the provider and the quality of service (e.g. privacy, security, and availability) is specified in a contract. Organizations can leverage these Clouds to carry out analytics with a reduced cost or share insights of public analytics results. Hybrid cloud combines both Clouds where additional resources from a public Cloud can be provided as needed to a private Cloud. Customers can develop and deploy analytics applications using a private environment, thus reaping benefits from elasticity and higher degree of security than using only a public Cloud. Considering the Cloud deployments, the following scenarios are generally envisioned regarding the availability of data and analytics models [16]

### **A. Big Data**

With the advent of social network Web sites, users create records of their lives by daily posting details of activities they perform, events they attend, places they visit, pictures they take, and things they enjoy and want. This data deluge is often referred to as Big Data [4, 5, 6]; a term that conveys the challenges it poses on existing infrastructure in respect to storage, management, interoperability, governance, and analysis of the data. Big Data is characterized by what is often referred to as a multi-V model. Variety represents the data types, velocity refers to the rate at which the data is produced and processed, and volume defines the amount of data. Veracity refers to how much the data can be trusted given the reliability of its source [2], whereas value correspond to the monetary worth that a company can derive from employing Big Data computing. Although the choice of Vs used to explain Big Data is often arbitrary and varies across reports and articles on the Web, variety, velocity, and volume [18, 19] are the items most commonly mentioned.

In [23] present architecture that integrates monitoring and analytics. Increasingly often, data arriving via streams needs to be analysed and compared against historical information. Different data sources may use their own formats, which makes it difficult to integrate data from multiple sources in an analytics solution. As highlighted in existing work [24], standard formats and interfaces are crucial so that solution providers can benefit from economies of scale derived from data integration capabilities that address the needs of a wide range of customers.

### **B. Data Storage**

Several solutions were proposed to store and retrieve large amounts of data demanded by Big Data, some of which are currently used in Clouds. Internet-scalable systems such as the Google File System (GFS) [25] attempt to provide the robustness, scalability, and reliability that certain Internet services need. Other solutions provide object-store capabilities where files can be replicated across multiple geographical sites to improve redundancy, scalability, and data availability. One key aspect in providing performance for Big Data analytics applications is the data locality. This is because the volume of data involved in the analytics makes it prohibitive to transfer the data to process it. This was the preferred option in typical high performance computing systems in the context of Big Data, this approach of moving data to computation nodes would generate large ratio of data transfer time to processing time. Thus, a different approach is preferred, where computation is moved to where the data is. The same approach of exploring data locality was explored previously in scientific work flows [26] and in Data Grids [27]. In the context of Big Data analytics, MapReduce presents an

interesting model where data locality is explored to improve the performance of applications. Among the drawbacks of Cloud storage techniques and MapReduce implementations, there is the fact that they require the customer to learn a new set of APIs to build analytics solutions for the Cloud. To minimize this hurdle, previous work has also investigated POSIX-like file systems for data analytics.

Although a large part of the data produced nowadays is unstructured, relational databases have been the choice most organisations have made to store data about their customers, sales, and products, among other things. As data managed by traditional DBMS ages, it is moved to data warehouses for analysis and for sporadic retrieval. Data processing and analytics capabilities are moving towards Enterprise Data Warehouses (EDWs), or are being deployed in data hubs [17] to facilitate reuse across various data sets. In respect to EDW, some Cloud providers offer solutions that promise to scale to one petabyte of data or more. Amazon Redshift [31], for instance, offers columnar storage and data compression and aims to deliver high query performance by exploring a series of features, including a massively parallel processing architecture using high performance hardware, mesh networks, locally attached storage, and zone maps to reduce the I/O required by queries. Amazon Data Pipeline [21] allows a customer to move data across different Amazon Web Services, such as Elastic MapReduce (EMR) [33] and DynamoDB [34], and hence compose the required analytics capabilities.

Another distinctive trend in Cloud computing is the increasing use of NoSQL databases as the preferred method for storing and retrieving information. Han et al. [35] presented a survey of NoSQL databases with emphasis on their advantages and limitations for Cloud computing. The survey classifies NoSQL systems according to their capacity in addressing different pairs of CAP (consistency, availability, partitioning). The survey also explores the data model that the studied NoSQL systems support.

### **C. Data Integration Solutions**

Research published a technical report that discusses some of the problems that traditional Business Intelligence (BI) faces [30], highlighting that there is often a surplus of soiled data preparation, storage, and processing. Authors of the report envision some data processing and Big Data analytics capabilities being migrated to the EDW, hence freeing organizations from unnecessary data transfer and replication and the use of disparate data processing and analysis solutions. EDWs or Cloud based data warehouses, however, create certain issues in respect to data integration and the addition of new data sources. Standard formats and interfaces can be essential to achieve economies of scale and meet the

needs of a large number of customers [24]. Some solutions attempt to address some of these issues [20, 36].

In [36] provides Software as a Service (SaaS) solution that offers analytics functionalities on a subscription model; and appliances with the business analytics infrastructure, hence providing a model that allows a customer to migrate gradually from an on-premise analytics to a scenario with Cloud provided analytics infrastructure. To improve the market penetration of analytics solutions in emerging markets such as India, in [37] propose a multi flow solution for analytics that can be deployed on the Cloud. The multi flow approach provides a range of possible analytics operators and flows to compose analytics solutions; viewed as work flows or instantiations of a multi flow solution.

#### **D. Data Processing and Resource Management**

MapReduce [38] is one of the most popular programming models to process large amounts of data on clusters of computers. In [63] is the most used open source MapReduce implementation, also made available by several Cloud providers [33, 40, 41, 42]. In [33] enables customers to instantiate Hadoop clusters to process large amounts of data using the Amazon Elastic Compute Cloud (EC2) and other Amazon Web Services for data storage and transfer. Daytona [40], a MapReduce runtime for Windows Azure, leverages the scalable storage services provided by Azure's Cloud infrastructure as the source and destination of data. It uses Cloud features to provide load balancing and fault tolerance. The system relies on a master-slave architecture where the master is responsible for scheduling tasks and the slaves for carrying out map and reduce operations. A hybrid Cloud is used to speed up the application execution. Other characteristics of the application are security features and cost-effective exploration of Cloud resources.

#### **E. Challenges in Big Data Management**

In this section, we discussed current research targeting the issue of Big Data management for analytics. There are still, however, many open challenges in this topic.

- Data storage: How to efficiently recognize and store important information extracted from unstructured data? How to store large volumes of information in a way it can be timely retrieved? How to store information in a way that it can be easily migrated/ported between data centres/Cloud providers?
- Data integration: New protocols and interfaces for integration of data that are able to manage data of different nature

(structured, unstructured, semi-structured) and sources.

- Data Processing and Resource Management: New programming models optimized for streaming and/or multidimensional data; new backend engines that manage optimised file systems e.g. Map Reduce, work flows, and bag-of-tasks on a single solution/abstraction. How to optimise resource usage and energy consumption when executing the analytics application?

#### **IV. Open Challenges**

There are many research challenges in the yield of Big Data visualization. First, more efficient data processing techniques are required in order to enable real-time visualization. Some techniques that can be employed with this objective, such as reduction of accuracy of results, coarsely processing of data points, compatible with the resolution of the visualization device, reduced convergence, and data scale confinement. Methods considering each of these techniques could be further researched and improved. A cost-effective device for large-scale visualization is another hot topic for analytics visualization, as they enable finer resolution than simple screens.

Visualization for management of computer networks and software analytics are also areas that are attracting attention of researchers and practitioners for its extreme relevance to management of large-scale infrastructure (such as Clouds) and software, with implications in global software development, open source software development, and software quality improvements.

#### **V. Conclusion**

The Big Data trend is being seen by industries as a way of obtaining advantage over their competitors: if one business is able to make sense of the information contained in the data reasonably quicker, it will be able to get more customers, increase the revenue per customer, optimize its operation, and reduce its costs. Nevertheless, Big Data analytics is still a challenging and time demanding task that requires expensive software, large computational infrastructure, and effort. Cloud computing helps in alleviating these problems by providing resources on-demand with costs proportional to the actual usage. Cloud infrastructure offers such elastic capacity to supply computational resources on demand, the area of Cloud-supported analytics is still in its early days. Cloud computing plays a key role for Big Data; not only because it provides infrastructure and tools, but also because it is a business model that Big Data analytics can follow (e.g. Analytics as a Service (AaaS) or Big Data as a Service (BDaaS)).

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